## **Operational Services**

### Confidentiality

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## **Table Of Contents**

- Operational Structure Human Resources
- Team + Support Staff
- Match Operations
- Logistics
- Marketing
- Ticketing
- Talent Scouting



Operational Structure Human Resources

#### **Operational Structure – Human Resource Requirements**

CEO						
Team/Operations         Match Operations         Logistics         Marketing         Ticketing         Talent Scouting						
Manager Scheduling Accounts Facilitation	<b>Venue Manager</b> Association and Franchise Govt Machinery/IMG etc Ground Facilities	Vendors Airlines Printing Electronics	<b>Marketing Team</b> Sponsors Media Sales	Manager Distribution Classification VIP Planning	<b>Head</b> Camps/Trials Data Collection Talent Hunting	
Asst Manager Facility/Logistics	Asst Venue Manager Liaise With Local Association	Accountant Logistics	Ex Manager	Printing	Coaches	
<b>Team + Support Staff</b> Players/Physio Coaches/Masseur Analyst	<b>Branding In Charge</b> Fulfil Sponsor Needs Designing/Printing Distribution of material		<b>Team</b> Sponsors Branding Printing Distribution	Grading/PR	Assistants	
Logistics In Charge		Logistics Non Venue	Web Development Operations Fan Base Development	Venue Ticketing	Analysts	
	Security In Charge Police, Fire, Ambulance Security Agencies		Hospitality Team Owners Sponsors		Physiotherapists In IPL In Trials	

## Team + Support Staff

### Team + Support Staff

- Identification of team staff
- Identification of local support staff
- Identification of team operations staff
- Determination and finalization of roles
- Cost control and budget management
- Management and implementation of team operations during the tournament



## **Match Operations**

### Match Operations

- Identification of match operations staff
- Identification of match operational categories
- Finalisation of match operation roles
- Cost control and budget management
- Implementation of match operations during the tournament



## **Logistic Operations**

## **Logistic Operations**

- Identification of logistics staff
- •
- Identification of vendor categories
- •
- Identification of vendors
- •
- Finalisation of vendors
- •
- Cost control and budget management
- •
- Planning and scheduling prior to tournament
- •
- Management and implementation of logistics during the tournament



## **Marketing Operations**

### **Marketing Operations**

- Identification of marketing staff
- Identification of marketing categories
- •
- Identification of potential sponsors
- •
- Identification of media partners and alliances
- •
- Finalisation of partnerships and sponsors
- •
- Fan base development and web operations
- •
- Cost control and budget management
- •
- Planning and finalisation of lead times prior to tournament
- •
- Management and implementation of marketing services during the tournament



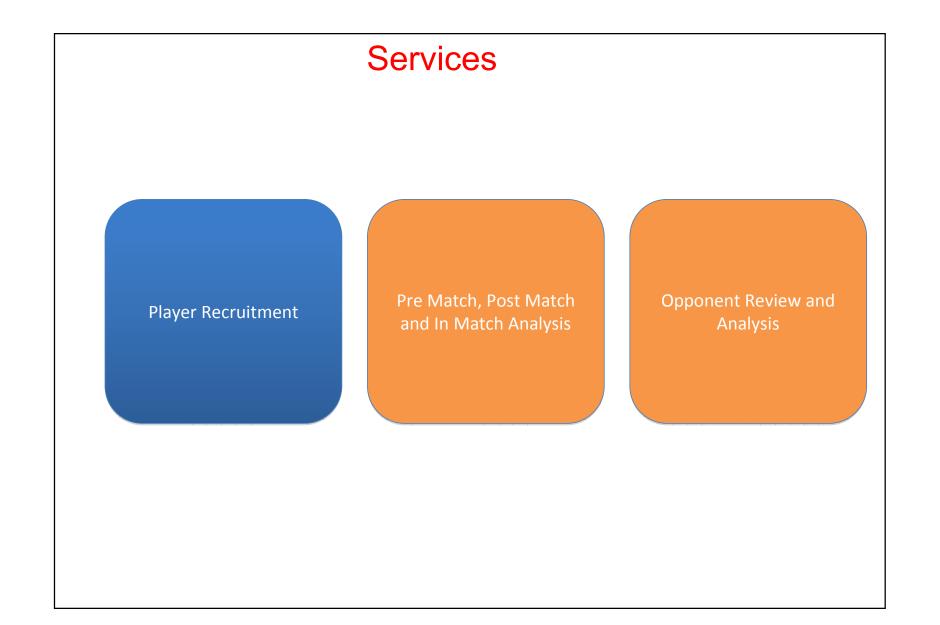
# **Ticketing Operations**

### **Ticketing Operations**

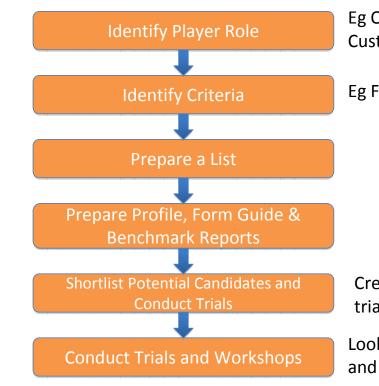
- Identification of ticketing staff
- Identification of ticketing categories
- •
- Identification of ticketing vendors (purchasers)
- •
- Finalisation of ticketing related vendors (Printing, security etc)
- •
- Cost control and budget management
- •
- Planning and scheduling prior to tournament
- •
- Management and implementation during the tournament



# Talent Scouting Operations Example: Cricket



### **Recruitment Process**



Eg Opener, aggressive, maximizes Power play-Customise KPIs for each position & role

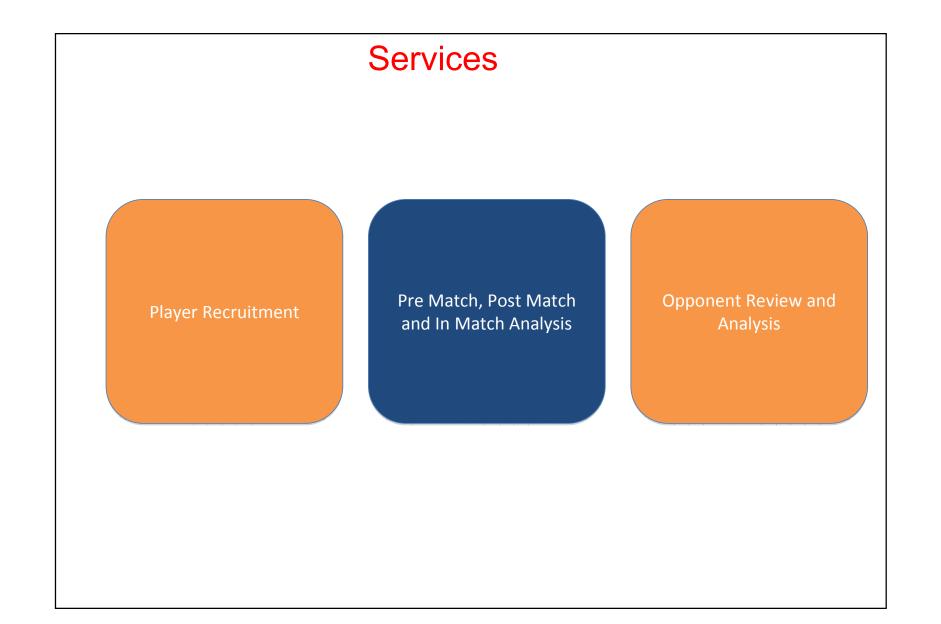
Eg Foreign, Uncapped, Left hander

Create a list of potential talent and then conduct trials along with your coaches and support staff

Look at videos, deep dive into performance, compare and rank the shortlisted candidates

## Recruitment Report / Workshop

Interview constraintsConstraints <th cols<="" th=""><th>S. Asnodkar         R. Quiney         G. Smil           4         5         12           47         60         212           46         92         216           102.17         97.84         98.14           11.80         18.0         19.3           19         44         114           52.17         52.17         47.22           6         11         27           1         1         1           64.0         62.0         54.0</th><th>D.Harris 4 197 127 155.11 49,25 84 33.85</th><th>Innings Runs Balls Strike Rate Average Scoring Shots</th><th>8.Hodge KFC 08/09 3 156</th><th>Scout D. Harris KFC 08/09</th><th>League best M. Hayden IPL 09</th><th>League Avg KFC</th><th>League Avg</th><th></th><th></th><th></th></th>	<th>S. Asnodkar         R. Quiney         G. Smil           4         5         12           47         60         212           46         92         216           102.17         97.84         98.14           11.80         18.0         19.3           19         44         114           52.17         52.17         47.22           6         11         27           1         1         1           64.0         62.0         54.0</th> <th>D.Harris 4 197 127 155.11 49,25 84 33.85</th> <th>Innings Runs Balls Strike Rate Average Scoring Shots</th> <th>8.Hodge KFC 08/09 3 156</th> <th>Scout D. Harris KFC 08/09</th> <th>League best M. Hayden IPL 09</th> <th>League Avg KFC</th> <th>League Avg</th> <th></th> <th></th> <th></th>	S. Asnodkar         R. Quiney         G. Smil           4         5         12           47         60         212           46         92         216           102.17         97.84         98.14           11.80         18.0         19.3           19         44         114           52.17         52.17         47.22           6         11         27           1         1         1           64.0         62.0         54.0	D.Harris 4 197 127 155.11 49,25 84 33.85	Innings Runs Balls Strike Rate Average Scoring Shots	8.Hodge KFC 08/09 3 156	Scout D. Harris KFC 08/09	League best M. Hayden IPL 09	League Avg KFC	League Avg			
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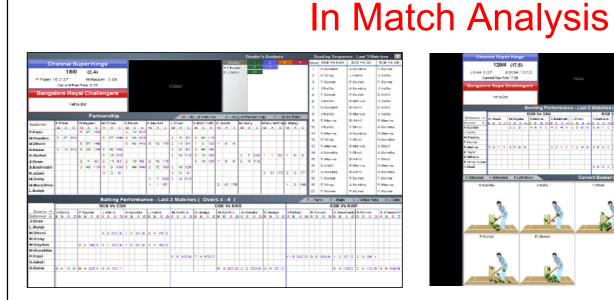


## **Post Match Analysis**

- Team / Unit / Player Performance
- Quick Play- 20 Overs in 20 min
- Player v Player match ups
- Match Report
- Plans v Execution review
- Yet to bat/ Yet to bowl
- Recreate the match situation after each ball
- Identify weakness to work on
- Key Event/player Clippings
- Multi Match Analysis of Players



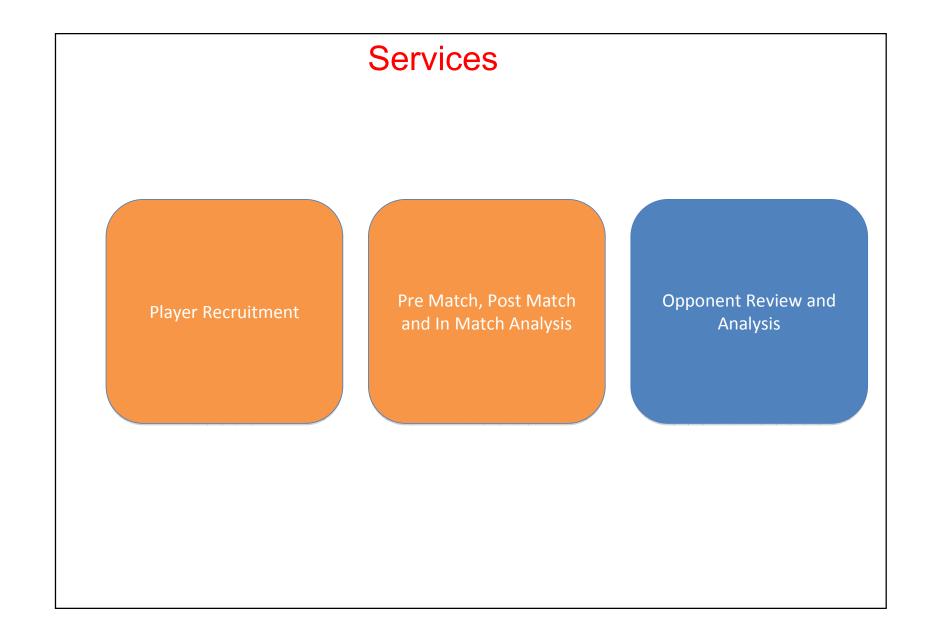


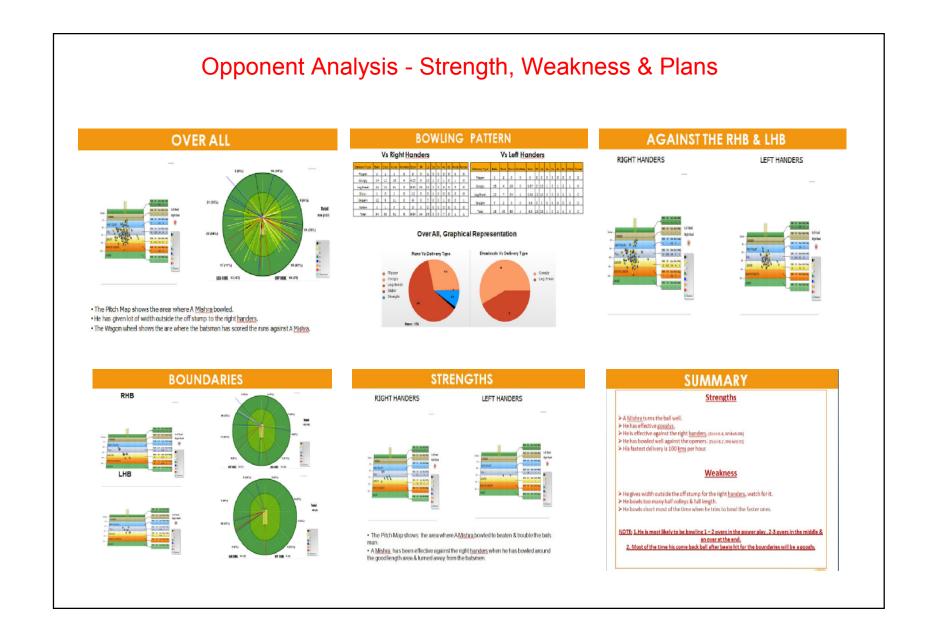


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Follow scoring regions and pitch maps Keep an eye on yet to bowl/bat Look up player effectiveness in phases of play Look up who bowled which over previous matches Quickly pull up current or previous videos







Example: Cricket Services Data Capture



•Single Screen

**Example: Cricket Coding Services** 

•Live Frame Grabber

•Frees up analyst

•Post Match- SingleMPEG

•Single Match/ Month or annual licenses

•T20 / ODI or First Class

## Bowling

#### Bowler Type – Display From Master

RAF	RAFM	RAMF	RAM	RAO	RALB
LAF	LAFM	LAMF	LAM	SLAO	SLAC

#### Over/Around the wicket

#### Pitch Map - Length and Line of the Ball

Yorker	Length	Full	BOAL
Low full toss	Beamer (above wa	ist)	Short

#### Height past Bat

Below Knee	Below Hip	Below Shoulder
Foot	Below Head	Above Head

#### Speed

#### Line

Off Stump	Outside Off	Middle	Leg Stump
Wide outside Off	Outside Leg	Wide outside leg	

#### Stride

Close to Stump	Middle	Away from Stump
----------------	--------	-----------------

#### Type of Delivery

#### Fast

Reverse	Bouncer	Yorker
Off Cutter	Leg Cutter	Straight
Slower	In deeper	

#### Spin

Leg Break	Off Break	Googly
Flipper	Slider	Topspinner
Armball	Doosra	Chinaman
Carrom Ball		

#### Batting Trigger / Movement ٠ Forward full Forward - Half On the crease Back - full Back - half Down the track Batsm Aggressive • Defensive Left Alone Beaten Off drive Straight drive On drive Hook Back foot defense Cover drive Stroke • Leg glance Slog sweep Paddle sweep Pull Sweep Steer Switch hit Square cut Flick Front foot defense Reverse sweep Square drive Good connection Mishit Inside Edge Outside edge Top edge Bottom edge Aerial • Type of Connection • Uncomfortable Attacking Defensive Release shot Beaten Ball O ٠ Wagon wheel • Subjective Tags •

## Fielding

•Runs Saved/Conceded

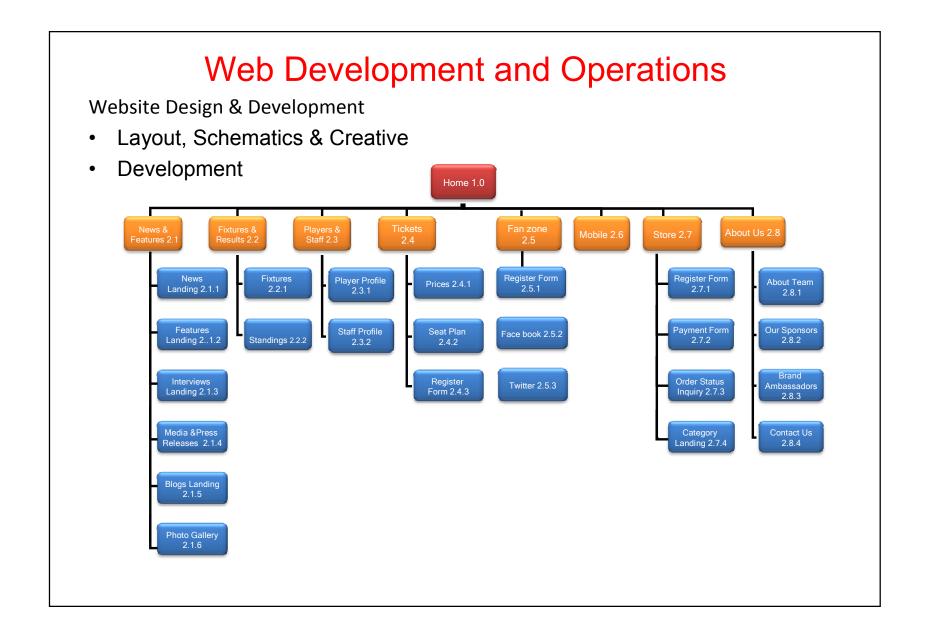
- Catches taken
- Level of catches
- Dropped catches
- Run Outs
- Run Out opportunities missed
- Field Plan
- Type of throw
- Fitness



# Fan Base and Web Development Operations

### Fan Development

- Fan Club
  - Layered Membership with benefits
    - CR-80 customised photo card
    - Gift Hamper from Sponsors, T-shirt, cap
    - Tickets / Ticket Guarantees
    - Hospitality options
    - Meet & Greet players
    - Practice session invites
    - Regular Newsletter mailings
    - Discount on tickets and merchandise
    - Other contests and promotions



#### Web Development and Operations

Website Operations

- Procuring, supplying and managing content
- Website Hosting
- Interfacing with credit card / Banks for Store/Ticket sales

#### Content:

- Match coverage Previews, Match reports, Analysis
- Features
- Interviews
- Columns
- News Break
- Press Conferences and official functions
- Periodic updation of static items
- Monthly News Letters
- Live Scores
- Results & Fixtures
- Blogs
- Facebook & Twitter profiles & contents

## Brief Company Information, Accreditation and Financials

## **Company Information**

- A Young, Focused, Agile Company
  - Founded in 2000
  - Privately held and funded
  - Based in Mumbai
  - Partners active in: India, Europe and USA
- Strong team
  - 150+ Business Outsourcing staff (Chennai Based)
  - Strong management team
- Solution Focus
  - Coaching and Development through use of Information Technology
    - Flash, Flex, VC++, C#, SQL
  - Plus BPO Services
    - Sports Coaching, Development, Analysis and Video processing
- Focus on sports, media & entertainment
  - Expertise in Analytics



### **Solution Portfolio**



solutions

Sports Coaching, Analysis & Solutions Improve performance through coaching and development programmes with a strong focus on advanced technology



#### **Interactive Entertainment**

Fun for your audience, revenue for your business.



#### Video Processing & Analysis

Analyse and extract the intelligence stored in video.



#### **Content Rich Portals**

State-of-the-art content portals build brand & community.



#### **Archive Processing**

Unlock the value of your media archives.



#### Online Radio

Reach a massive audience on a global scale.

# Teams who use these services prozone



- •14 FAPL
- •18 Championship
- •4 SPL
- •3 UAE
- •Greek Super League
- •Olympiakos
- •IFA
- •SA Rugby Springboks
- •FAPL Referees
- •FA England
- •PFA
- •MLS / US Soccer
- •Real Madrid

## Company's Sport Credentials



**FIFA** 









1GP World Cup of Motorsport

Applications

Websites Accreditation Ticketing Sponsor Extranet Competition Extranet Live Scoring/ Timing

Membership Fan Club Mobile Solution Merchandise & Online Store CRM Fantasy League Match Analysis Online Video Results & Result database TV Graphics